

F**IRST** **FINANCIAL** **TRUST**

YOUR FUTURE FIRST

Total Wealth User Login Guide

FIRST FINANCIAL TRUST

Total Wealth Client Portal

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Initial Log in (Enrollment):

Total Wealth URL/Link: www.firstfinancialtrust.ecx.seic.com

Please enter your user ID and password.

- Your user ID is the email or user ID you used in Wealth Access. The user ID was emailed to you.
- Your one-time password (temporary) was emailed to you.



Terms and Conditions and One Time Password:

Enter your one-time password and check the box accepting the terms and conditions and privacy Policy.



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Welcome mtest@test.com

Enter the one-time PIN that has been emailed to you.

One-Time PIN [Re-Send PIN](#)

.....

I accept the [Terms and Conditions of Use](#) and [Privacy Policy](#).

[Continue Login](#)

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Once OTP is entered the Continue Login button is available to select

MFA set up and questions:

Enter phone number and create security questions and answers:



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Welcome mtest@test.com

Contact your System Administrator if you encountered any problems

Type: Country: Phone Number:

Please select your Security Questions and Answers.

Question #1 or Create Custom Question	<input type="text" value="Select or enter question #1..."/>	<input type="text" value="Enter answer #1"/>
Question #2 or Create Custom Question	<input type="text" value="Select or enter question #2..."/>	<input type="text" value="Enter answer #2"/>
Question #3 or Create Custom Question	<input type="text" value="Select or enter question #3..."/>	<input type="text" value="Enter answer #3"/>
Question #4 or Create Custom Question	<input type="text" value="Select or enter question #4..."/>	<input type="text" value="Enter answer #4"/>
Question #5 or Create Custom Question	<input type="text" value="Select or enter question #5..."/>	<input type="text" value="Enter answer #5"/>

[Continue Login](#)

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Then either select security questions or create own - add answers to all before completing the page:

As a given question is selected, it is then removed from the available list

The screenshot shows the login page for First Financial Trust. At the top left is the logo "FIRST FINANCIAL TRUST" and at the top right is a "Contact Us" link with a speech bubble icon. The background is a blurred image of people in a meeting. The main content area is a white box with a semi-transparent background. It starts with a welcome message: "Welcome mtest@test.com". Below this is a link: "Contact your System Administrator if you encountered any problems." followed by an information icon. There are three input fields: "Type:" with a dropdown menu showing "Mobile", "Country:" with a dropdown menu showing "United States", and "Phone Number:" with a text input field. Below these is a section titled "Please select your Security Questions and Answers" with an information icon. This section contains five rows, each with a dropdown menu and a text input field. The dropdown menus are labeled "Question #1 or Create Custom Question", "Question #2 or Create Custom Question", "Question #3 or Create Custom Question", "Question #4 or Create Custom Question", and "Question #5 or Create Custom Question". The text input fields are labeled "Enter answer #1", "Enter answer #2", "Enter answer #3", "Enter answer #4", and "Enter answer #5". At the bottom of the white box is a "Continue Login" button with a right-pointing arrow. At the very bottom of the page, there is a dark blue footer with the text "Disclaimer | Terms & Conditions | Privacy Policy".

Select Continue Login

Create a new password:

- Passwords must be between 8 and 20 characters.
- Passwords must contain at least one number, one upper case character and one lower case character.
- Passwords must have no more than two repeating characters.
- Passwords must not contain User ID.
- Passwords must not contain your first or last name.
- Password must not be the same as any of your last five Passwords.



After you complete the enrollment, you will receive a Completed Enrollment Email (Example Below):

Enhanced Authentication Enrollment Successful

noreply@seic.com

Sent: Fri 28/07/2017 09:34

To: Bettis, Susan

Dear Client,

You have successfully completed the enhanced authentication enrollment process.

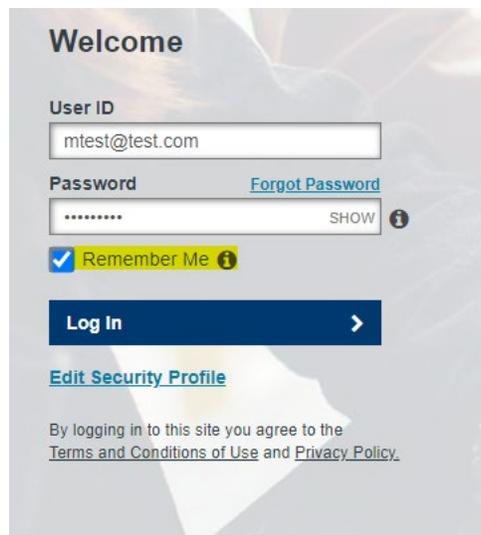
If you did not perform this action or you feel that you have received this message in error, please contact your System Administrator.

This is a system-generated message. Do not reply to this message.

Register/Unregister Device

To register a device, select the “Remember Me” checkbox while logging in. Then continue with the rest of the log in process. Once the log in has been completed, the device has been registered and will no longer require entry of an OTP or security questions for future log in’s.

NOTE: If a user logs in and out repeatedly within a short period of time (for example: while testing the various features of SEI MFA), an Total Wealth MFA security feature will flag the you as a high risk user. This will prevent you from registering the device that is being used for a random time period (Between 5 minutes and 24 hours). Once this time period has passed, you will be able to register the device again. This flag does not prevent you from logging in.



The screenshot shows a login interface with the following elements:

- Welcome** header
- User ID** field containing "mtest@test.com"
- Password** field with masked characters "*****" and a "SHOW" button with an information icon.
- Remember Me** checkbox, which is checked and highlighted in yellow.
- Log In** button with a right-pointing arrow.
- [Edit Security Profile](#) link.
- Footer text: "By logging in to this site you agree to the [Terms and Conditions of Use](#) and [Privacy Policy](#)."

Upon successful registration, you will receive the following email:

Dear Client,

This message is confirmation that your User ID has been registered for access from your selected computer.

If you did not perform this action or you feel that you have received this message in error, please contact your System Administrator.

This is a system-generated message. Do not reply to this message.

To unregister any device, enter log in credentials as usual, uncheck “Remember Me” and continue. The device will be unregistered and you will be required to enter an OTP or security questions.

Locked Password/Forgot Password

Failed to login 3 times or Forgot Password:

You will be notified with this screen and an email notification will be received. Select Reset Your Password or select Forgot Your Password after you are redirected to the Login screen. If you forget your password, just select Forgot Your Password immediately from the Login screen.



Dear Client,

Your account has been suspended due to exceeding the number of login attempts. We suggest you reset your Password using the 'Forgot My Password' link.

If you feel that you have received this message in error, or have any questions about this message, please contact your System Administrator.

This is a system-generated message. Do not reply to this message.

Welcome

User ID

Password [Forgot Password](#)
 SHOW ⓘ

Remember Me ⓘ

[Log In](#) >

[Edit Security Profile](#)

By logging in to this site you agree to the [Terms and Conditions of Use](#) and [Privacy Policy](#).

Answer Security Questions:

FIRST FINANCIAL TRUST Contact Us ⓘ



Welcome **mtest@test.com**

You must correctly answer the following Questions. ⓘ

What is your preferred musical genre?

What is the name of your favorite childhood friend?

[Continue Login](#) >

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Followed by enter a One Time PIN:



Create a new Password:

Once you have created a new Password, you will be logged into TotalWealth and you will receive an email alerting you to a successful password update.



Dear Client,

You have updated your Password.

If you did not update your profile or you feel that you have received this message in error, please contact your System Administrator.

This is a system-generated message. Do not reply to this message.

Passwords must match - if any data does not match then a message will appear in red to warn the user:



Locked Security Questions:

Failed Security Questions 3 times:

If you fail to correctly answer security questions 3 times then they will get the following warning message in red:



You will be notified with the next screen and an email notification will be received



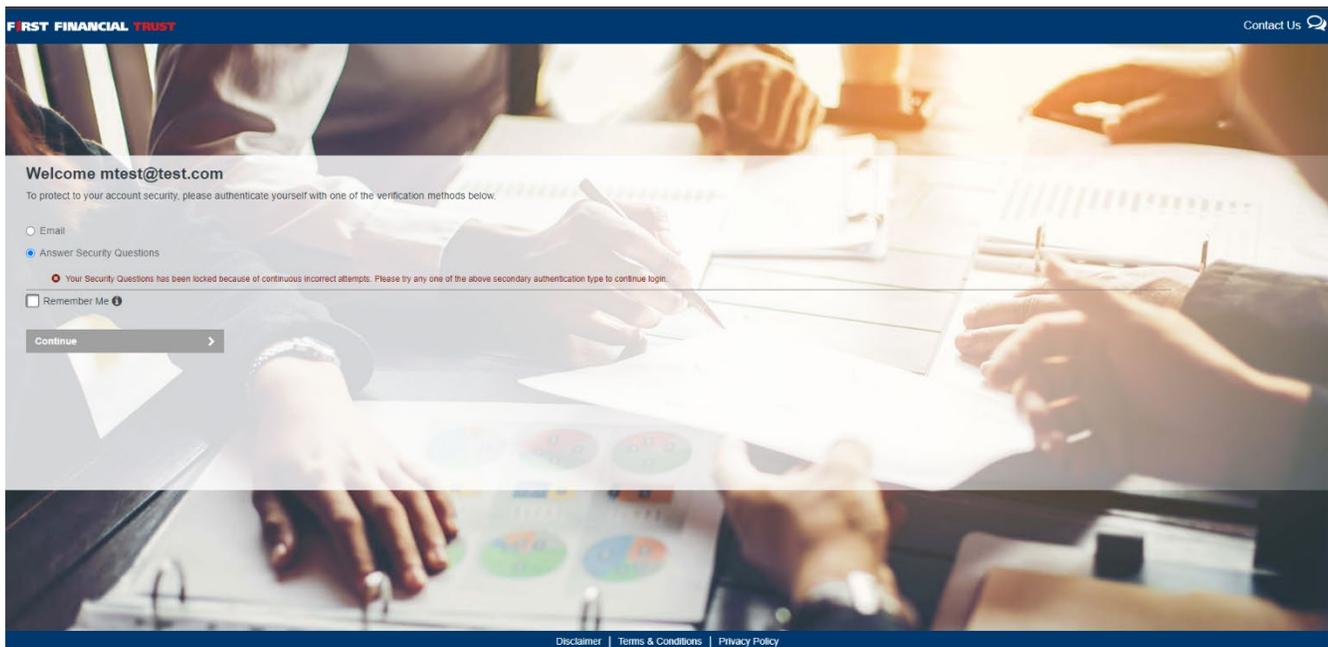
Dear Client,

Your account has been suspended due to incorrect answers to your Security Questions. We suggest you reset your Security Questions and Answers using the 'Login & Edit Security Profile' functionality on home page and use Email option on next page.

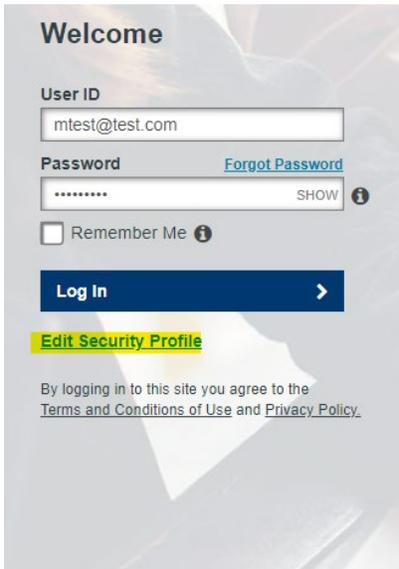
If you feel that you have received this message in error, or have any questions about this message, please contact your System Administrator.

This is a system-generated message. Do not reply to this message.

Click on Go to Home Page to return to the Login screen or wait to be redirected to the Login Screen. Attempting to login and verify your identity using your security questions will give you an error message. To reset your security questions, enter your credentials and select Edit Security Profile



Enter Credentials & Select Edit Security Profile:



Welcome

User ID
mtest@test.com

Password [Forgot Password](#)
..... SHOW ⓘ

Remember Me ⓘ

Log In >

[Edit Security Profile](#)

By logging in to this site you agree to the [Terms and Conditions of Use](#) and [Privacy Policy](#).

Authenticate using One Time PIN:



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Welcome mtest@test.com
To protect to your account security, please authenticate yourself with one of the verification methods below.

Email
Registered Email: co*****@seic.com
Get one-time PIN >

Answer Security Questions

Remember Me ⓘ

Continue >

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Select Phone Number/ Security Questions:

Welcome mtest@test.com

To update your profile, select the link for the information you want to change. Click Done to proceed.

Phone Number / Security Questions >

Password >

Remember Me ⓘ

Done >

Update Phone Numbers or Security Questions:

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Welcome mtest@test.com

Contact your System Administrator if you encountered any problems ⓘ

Type: Country: Phone Number:

Please select your Security Questions and Answers. ⓘ

Question #1 or [Create Custom Question](#)

Question #2 or [Create Custom Question](#)

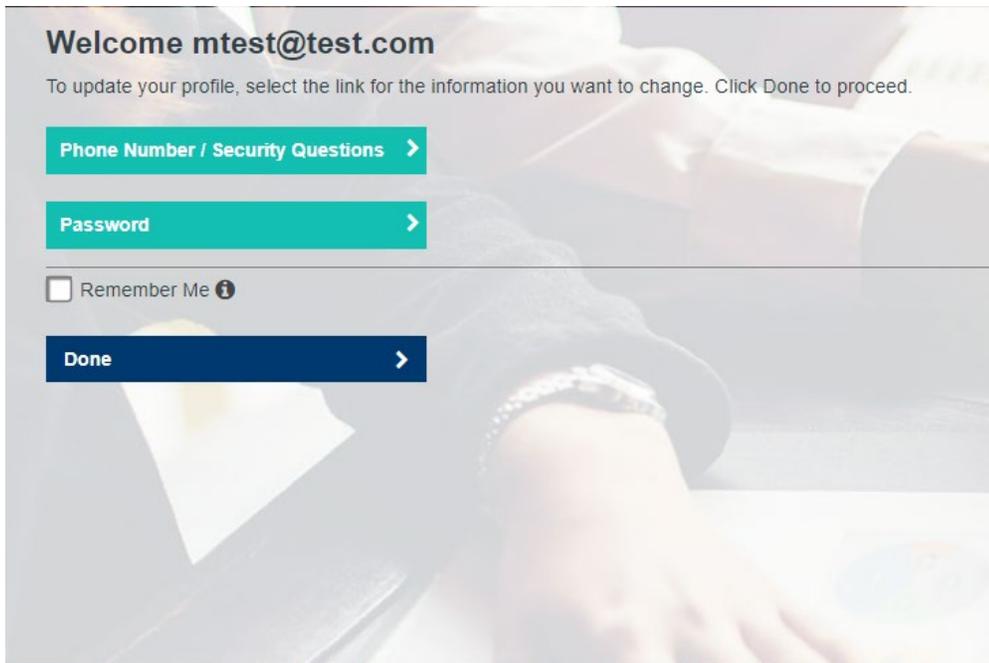
Question #3 or [Create Custom Question](#)

Question #4 or [Create Custom Question](#)

Question #5 or [Create Custom Question](#)

Continue Login >

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Once you hit Update, you'll be taken back to the Update Profile screen. Clicking 'Done' will log you into your application

Modify Security Profile:

To change your phone number, security questions, or password at any time, you can enter your credentials on the main Login screen and select Edit Security Profile. Then proceed to follow the Security Questions or Password workflows as seen above.